

Jivan Amrut

Email:

To,
Customer Name: Octanics
Address:
Contact Person: Khushbu Nagar
Mobile: 8758908782
Email:

Complaint Date: April 10, 2022

Complaint No : C1

Date : April 09, 2022

Warranty	
Fault / Defect Code	AC not working
Description	Site Visit


Customer Care	
Call Ticket no.	C1
Call Received by	Gautam Naskar

Sr. No.	Name	Model No	Serial No	Sub Part Serial No
1	Copper Wire	CS/CU-WU18XKY		2
2	Copper Wire	CS/CU-WU18XKY	1	1

Action taken Code : RO FILTER FLOW INCREASED TO 15 LPH, TDS ADJUSTED TO 115PPM.
Follow up action (if any)
The equipment has been serviced / repaired to my / our satisfaction

Complaint Date	09-04-2022 11:06
Appointment Date	10-04-2022 10:41
Resolution Date	09-04-2022 11:23

Material Used
BOOSTER PUMP CHANGED, RO MEMBRANE CHANGED, FRT NEW GIVEN ALONG WITH AUTOFLUSH SV.
Service Customer Care :
Sales :

Customer's Signature and Company's Seal
Name & Contact No. Khushbu Nagar - 8758908782


**For Authorised Signatory,
Jivan Amrut**