

To,
Customer Name: COOLWAYS CONDITIONING PVT LTD
Address:
Contact Person: Sony Kaur
Mobile: 9216879980
Email: surindersony76@gamil.com

Complaint Date: March 09, 2022
Complaint No : C3
Date : March 08, 2022

Warranty	
Fault / Defect Code	AC Cooling Not Happening
Description	Ac not working properly. Issue in cooling .

Customer Care	
Call Ticket no.	C3
Call Received by	Mandeep Kaur

Sr. No.	Name	Model No	Serial No	Sub Part Serial No
1	Copper piping for 5.5TR Ducted	Copper piping for 5.5TR	1	1

Action taken Code : New wire installed
Follow up action (if any)
The equipment has been serviced / repaired to my / our satisfaction

Complaint Date	08-03-2022 12:28
Appointment Date	09-03-2022 12:28
Resolution Date	08-03-2022 12:28

Material Used
White A/c , Copper Wire
Service Customer Care :
Sales :

Customer's Signature and Company's Seal
Name & Contact No. Sony Kaur - 9216879980
<i>Sony/</i>

**For Authorised Signatory,
Coolways Conditioning**