

To,
Customer Name: Octanics
Address:
Contact Person: Khushbu Nagar
Mobile: 8200295178
Email:

Complaint Date: March 09, 2022
Complaint No : C2
Date : March 08, 2022

Warranty	
Fault / Defect Code	AC Repairing
Description	Ac not working

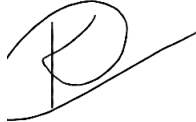
Customer Care	
Call Ticket no.	C2
Call Received by	Mandeep Kaur

Sr. No.	Name	Model No	Serial No	Sub Part Serial No
1	1.0 TR Hiwall split unit	Carrier 1.0 TR Hiwall split unit	1	

Action taken Code :
Follow up action (if any)
The equipment has been serviced / repaired to my / our satisfaction

Complaint Date	08-03-2022 12:02
Appointment Date	09-03-2022 11:57
Resolution Date	08-03-2022 12:02

Material Used
Service Customer Care :
Sales :

Customer's Signature and Company's Seal
Name & Contact No. Khushbu Nagar - 8200295178


**For Authorised Signatory,
Coolways Conditioning**