

To,
Customer Name: Octanics
Address:
Contact Person: Khushbu Nagar
Mobile: 8200295178
Email:

Complaint Date: March 09, 2022
Complaint No : C2
Date : March 08, 2022

| Warranty | |
|----------------------------|----------------|
| Fault / Defect Code | AC Repairing |
| Description | Ac not working |

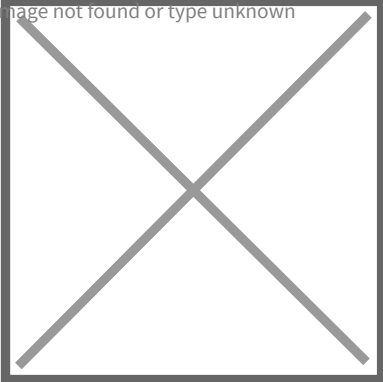
| | |
|-------------------------|--------------|
| Customer Care | |
| Call Ticket no. | C2 |
| Call Received by | Mandeep Kaur |

| Sr. No. | Name | Model No | Serial No | Sub Part Serial No |
|---------|--------------------------|----------------------------------|-----------|--------------------|
| 1 | 1.0 TR Hiwall split unit | Carrier 1.0 TR Hiwall split unit | 1 | |

| |
|---|
| Action taken Code : |
| Follow up action (if any) |
| The equipment has been serviced / repaired to my / our satisfaction |

| | |
|------------------|------------------|
| Complaint Date | 08-03-2022 12:02 |
| Appointment Date | 09-03-2022 11:57 |
| Resolution Date | 08-03-2022 12:02 |

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|-------------------------|
| Material Used |
| |
| Service Customer Care : |
| Sales : |

| |
|---|
| Customer's Signature and Company's Seal |
| Name & Contact No. Khushbu Nagar - 8200295178 |
|  |

**For Authorised Signatory,
Coolways Conditioning**